



JBPHH BASE OPERATIONS & SERVICES UPDATE

March 20, 2020

As the situation evolves regarding the spread of COVID-19, JBPHH is working daily to assess and implement measures to protect our service members, civilians, and their families. We remain at **Health Protection Condition Bravo**. Please continue to limit larger gatherings and increase social distancing over the coming days and weeks. The following is the current status of MWR, accommodations, food service, retail, and other operations:



CHILD DEVELOPMENT CENTERS & CYP SERVICES:

- JBPHH childcare programs are a critical need for our service members, including active duty medical personnel, who require childcare to accomplish the mission. As such, beginning today, 20 March, we have adapted our operations as follows:
- All programs and services that are not full-time childcare (ages 0-12) are **cancelled** until further notice
- All hourly childcare is **cancelled** (unless emergency/mission essential).
- All youth sports, youth/teen programs, and fieldtrips away from JBPHH childcare facilities are **cancelled**.
- No new childcare enrollees into JBPHH-operated programs (unless emergency/mission essential).
- Parents who execute full-time telework agreements will be required to self-care for their children at home; parent fees will be waived and spaces will be saved.
- Parent fees will be waived and spaces will be saved for families who voluntarily temporarily withdraw their child for at least two weeks or until May 1, 2020.



AAFES & NAVY EXCHANGE (NEX):

- Normal hours of operations.
- Purchase limits are in place on designated items.
- Food Court is take-out only.
- Individuals 60+ and/or disabled will be allowed to shop before others from 0800-0900.





COMMISSARY (DECA):

- 100% ID checks. Valid ID or Agent Card is required for entry.
- No early bird shopping.
- Purchase limits are in place on designated items.
- Individuals 60+ and/or disabled will be allowed to shop before others at Pearl Harbor Commissary from 0900-1000 daily.
- Individuals 60+ and/or disabled will be allowed to shop before others at Hickam Commissary from 0900-1000 Sunday through Friday and 0800-0900 on Saturdays.



BASE ACCOMMODATIONS:

- Normal hours of operations at Unaccompanied Housing/Navy Gateway Inn and Suites.



GALLEY SERVICES:

- Silver Dolphin Bistro is **closed** for maintenance.
- Hale Aina Dining Facility is take-out only.



MILITARY & FAMILY SUPPORT CENTER:

- Normal hours of operations (0700-1630).
- Individual in-person and/or phone appointments are being provided for: Financial Counseling, Relocation and Deployment support, Employment Readiness, EFMP, Family Advocacy, Sexual Assault Response, Victim Advocates, Transition support, etc.
- Loan locker is open Tues-Thurs, 0800-1100 and 1200-1530.
- Domestic Violence Offender Treatment groups and Parent Skill Building Treatment group will continue in-person with less than 10 participants and social distancing.
- New Parent Support in-home visitation services are **suspended**. Support services will be provided telephonically.
- All classes and on-site Command GMTs are **suspended** through 30 March. We anticipate suspending April classes and are exploring possible virtual class platforms for high demand and mission essential training/GMTs.
- TAP classes are **suspended**. Those who are preparing to separate will be referred to JKO for the on-line Transition Assistance class. CAPSTONE and other TAP requirements are being provided via phone conference or 1:1 appointment with MFSC TAP personnel.



FITNESS CENTERS:

- Access to fitness centers will be restricted to active duty and reservist/guard personnel only.
- All group classes are **cancelled**



LIBERTY CENTERS:

- Open with restrictions on capacity to accommodate social distancing.



POOLS:

- Training, Scott, and Makalapa pools will be open for normal lap swim hours. All other pools and aquatics programs will be **suspended**.



DINING:

- Club Pearl and Tradewinds Bars are open with restrictions on capacity to accommodate social distancing.
- Pizza Hut/Taco Bell is take-out only.
- Mangiamo's (Navy Marine Golf Course) / Restaurant 604 is take-out only.
- La Familia (Par 3 golf course) is take-out only.



RECREATION:

- ITT offices – Only open at the Fleet Exchange location; normal hours of operations.
- Bowling Center – Take-out food operations only; bowling lanes are **closed**.
- MWR Leisure classes – **Suspended** until Monday, 11 May.
- Arts & Crafts – Craft, engraving, and ceramics shop only.
- Golf Courses – Normal operations.
- Sharkey Theater – All operations **suspended**.
- Libraries – **Closed** starting Monday, 23 March.
- Moanalua Auto Skills Center & Car Wash – **Closed** starting Monday, 23 March.
- MWR Equipment Rental – **Closed** starting Monday, 23 March.



MWR FUNCTIONS/EVENTS:

- Craig Karges – Illusionist Show scheduled for Friday, 20 March (**cancelled**).
- MWR Auto Auction scheduled for Saturday, 21 March (**postponed**).
- Adult Sports program (all games **postponed**).



CHAPEL SERVICES:

- All services will be live streamed or pre-recorded starting Sunday, 22 March.



NAVAL HEALTH CLINIC HAWAII:

- Please only come to the clinic or MTF when you need immediate medical care. If you are feeling well or have mild cold symptoms, DO NOT go to the clinics. Stay home instead. A surge in well patients can overwhelm our healthcare system, and inadvertently expose you to sick people. This is in accordance with Center for Disease Control (CDC) guidelines. If you have a fever, cough or other respiratory illness symptoms, please call 1-888-MTF-APPT or 1-800-TRICARE to speak with a nurse.



VETERINARY TREATMENT FACILITIES (VTFs):

- VTFs will no longer provide routine care for privately owned animals (POA). Routine and emergency care will continue for government owned animals and military working dogs.
- The VTF will continue to provide the following services for POAs:
- Health certificates for animals leaving the island within 14 days, and all associated appointments
- Rabies vaccines for adult animals whose vaccines will lapse prior to a decrease in the HPCON level
- Vaccinations and deworming for juvenile animals under the age of five months
- Pharmacy refill services



ARMED SERVICES YMCA:

- Spring break for parent participation preschool and early learning programs is extended through 3 April. During the next two weeks, ASYMCA will offer online interactive learning.
- Branches are open and teams are prepping for a fast and efficient restart.
- ASYMCA has food pantries open and stocked. Additionally, they will have a JBPHH Ohana Food Drop on 25 March from 1300-1500. The team will pre-bag all food and distribute in a drive thru manner.



FACEBOOK:

- Updates will continue to be posted daily.

*Other curtailments of operations may be necessary based on local circumstances. As we all work together to navigate this challenging situation, be assured, we will continue to communicate to all families what additional operational changes may be warranted.