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PMRF INSTALLATION OPERATIONS & SERVICES UPDATE

RECENT CHANGES

NEX:

- Effective Monday, Aug. 10, NEX Hours of Operation will change back to 8 a.m. – 6 p.m., Monday through Friday. Weekend hours will remain the same, 10 a.m. – 5 p.m.

MWR:

- Navy Getaways – Amid the rapidly evolving novel coronavirus/ COVID-19 situation, we at Navy Getaways wanted to update you on our new reservation policies. This difficult decision was made in accordance with CDC and Navy guidelines and measures established by state and local authorities. While our resort adjusts to the changing demands, our response to your inquiries and reservation requests may be delayed. You may call us directly at 808-335-4752, please leave a voicemail if we are not immediately available and we will promptly return your call.
 - Official Travel – Please contact us for information about official travel reservations.
 - Local Reservations (Kauai) – Available for booking now for reservations starting on or after September 4, 2020.
 - Interisland Reservations – Available for booking now for reservations starting on or after October 2, 2020.
 - Mainland or International Reservations – Not available for booking at this time. Please monitor our website for updates as to when we will reopen to out of state travelers.
 - All reservations are subject to change or cancellation in response to the novel coronavirus/ COVID-19 situation, your patience and understanding is appreciated.

For the full report on our installation status and services, please continue reading.

As the situation evolves regarding the spread of COVID-19, PMRF is working daily to assess and implement measures to protect our service members, civilians, and their families. We are at Health Protection Condition Charlie. Below we offer relevant tips as well as the current status of MWR, accommodations, food service, retail, and other operations.

HPCON CHARLIE: PMRF is currently in Health Protection Condition (HPCON) Charlie. All who have travel authority, including leave, and traveling away from their home area, must comply with any Department of Defense, federal, state, or local restrictions in place due to COVID-19. Travel restrictions and limitations remain in place at PMRF. Other measures include strict hygiene (no handshaking, wipe common-use items), face coverings required on DoD property (where physical distance separation cannot be maintained), maximized use of telework for eligible personnel, limit or cancel in-person meetings and leverage virtual meetings.

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 - All reservations are subject to change or cancelation in response to the novel coronavirus/ COVID-19 situation, your patience and understanding is appreciated.
- For the most up to date information on all MWR and CYP program mitigations in response to the COVID situation please visit <https://pmrf.greatlifehawaii.com/covid-19>.

SUPPLY:

- The Supply Office, Building 269 is closed for walk-in traffic and visitors in support of social distancing efforts due to COVID-19 and the Department telework schedule. There is a sign posted on the doors with all the POCs to contact for appointments as needed. We will work with customers to ensure the mission and support is still accomplished.
- Please see the latest PMRF Plan of the Week for more information on Supply services.

PMRF SECURITY:

- As a reminder to all personnel, the installation's policy for escorting guests onboard was modified due to COVID-19. The number of personnel that can be escorted by an authorized escort was reduced as part of PMRF's ongoing efforts to minimize opportunities for the transmission of the virus. A Common Access Card (CAC) holder is only authorized to escort a maximum of **three** personnel onboard. Escorts must ensure they are with their guests at all times, and are responsible for the conduct of their guests while onboard the installation.
- PMRF's Operations Gate (formerly North Gate) is closed until further notice. Please use the Main Gate for access.

- Naval Security Forces aboard PMRF are suspending enforcement of expired motor vehicle operators licenses, motor vehicle registrations and motor vehicle inspections. Personnel with an expired, or expiring, license, registration or safety check will be considered current and valid onboard the installation through August 15, 2020. Enforcement of all other violations of the Hawaii Motor Vehicle Code remain in full effect, and all hands are reminded to follow the posted speed limits and refrain from distracted driving onboard PMRF.

NEX:

- Effective Monday, Aug. 10, NEX Hours of Operation will change back to 8 a.m. – 6 p.m., Monday through Friday. Weekend hours will remain the same, 10 a.m. – 5 p.m.
- NEX Shop requires all patrons to wear masks. NEX employees will monitor entering patrons at the front door.
- Barbershop hours are:
 - Sun-Mon Closed
 - Tuesday 10:30 am- 5:00 pm
 - Wednesday 8:30 am - 3:00 pm
 - Thursday 10:30 am - 5:00 pm
 - Fri-Sat Closed
- All Barbershop patrons are required to wear masks. Due to distancing requirements, there will a maximum occupancy of 5 guests in the barber shop. One in the barber chair, one waiting and three waiting in a separate room.
- Barbers will have required personal protective equipment including masks, gloves and single-use aprons. Barber will sanitize all contact surfaces after each cut. The Barbershop will receive a shield for the cash register area.
- Barber is required to ask all guests :
 - Are you currently sick?
 - Have you travelled internationally or domestically in the last 14 days?
 - Have you been in close contact with anyone with Covid-19?
 - A “yes” answer to any question will result in refusal of service.
- The Barber Shop will be taking appointments. All walk ins will be on a sign-up sheet.
- To schedule an appointment, please call (808) 335-4450.
- For those eligible to use the NEX gas station, hand sanitizers are now in place and we encourage you to use them before and after pumping gas.
- Contractors with DBIDS will not have access to the NEX until further notice. CAC holders, retirees and disabled veterans will still have access.

MEDICAL:

- Stay home if you are feeling ill.
- Although not all inclusive, be aware of symptoms such as: Fever (measured or subjective), chills, rigors, muscle/body aches, headache, sore throat, abnormal sense of smell/taste, cough shortness of breath, or difficulty breathing.
- Contact supervisors to ensure compliance with BUMED Return To Work procedures, especially with influenza-like illness. Even if medical evaluation is not indicated (symptoms improving), supervisors need to be consulted before returning to work.

PMRF ADMIN:

- Per NAVADMIN 097/20, all Navy Real-Time Automated Personnel Identification System (RAPIDS) sites or I.D. Card issuing facilities will only accept customers who have made CAC online appointments. Priority support will be provided to those with time sensitive situations (e.g. active-duty Service Members whose CAC has been lost/stolen or is expiring within the next 60 days, ID card issuance for newly retired members, dependents with cards expiring within the next 30 days and CAC PIN resets). If our customers here on PMRF or on Kauai are unable to schedule an appointment using the RAPIDS Appointment Scheduler (<https://idco.dmdc.osd.mil/idco/#/>) they are most welcome to call (808) 335-4493. Callers will be asked screening questions before they come to obtain their I.D. cards.
- Our Admin Office will continue to provide initial issuance or re-issuance of a CAC that will be expiring within 30 days provided an appointment is made either by calling our office or using the online scheduler. Per NAVADMIN 114/20, in order to maximize force health protection and ensure continuity of operations, all Navy Real-time Automated Personnel Identification System (RAPIDS) sites will continue to provide initial issuance or re-issuance of a CAC that will be expiring within 30 days with an appointment scheduled online. CACs will not be reissued due to printed information changes (e.g. promotion, name change, or for any appearance changes due to relaxed grooming standards). Department of Defense (DoD) civilian employees will retain their CACs when transferring from one Service to another. CAC PIN resets will continue to be provided as a walk-in service.

FIRE DEPARTMENT:

- CPR/First Aid and AED Classes will resume. First and Second Wednesdays of each month. Class limited to eight people. Contact PMRF Fire Department for more details and reservations.
- The PMRF Fire Department has resumed monthly building inspections. Inspectors will call building custodians to set up these inspections and will take all necessary precautions (6' of separation and mask) while inspecting the building.

FACE COVERING POLICY:

In compliance with CNO directive:

- Effective immediately, to the extent practical, all individuals on DOD property, installations and facilities are required to wear cloth face coverings when they cannot maintain six feet of social distance. This includes all:
 - Military personnel
 - Navy civilian employees
 - Family members
 - Navy contractors
 - All other individuals on DOD property, installations and facilities.
- Exceptions to this requirement may be approved by local commanders. All personnel shall be prepared to lower face coverings as directed by security forces to verify identification.

- Face coverings may include, but are not limited to, store bought or homemade masks or bandanas. Materials that are light weave, pleated and in layers have proven most effective.
- Face coverings should cover both nose and mouth.
- Uniformity of face covering is not required. Military appearance will be relaxed in the interest of health protection.
- Face coverings will not display explicit or offensive material or messages of any kind.
- Face coverings may be relaxed while dining. Please follow instructions at dining facility.

There are many ways to make a "mask" and comply with this directive, and while there is some room for individuality and creativity until the Navy gets enough masks produced for all hands, offensive or inappropriate creations are not tolerated. Instructions on how to make your own face covering are available on the CDC website:

<HTTPS://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>

MWR GUEST PASS HOLDERS:

- Base guest pass holders are restricted from accessing PMRF until further notice.

HOUSING:

- The Housing Management Office will conduct all business by telephone and email.
- Unaccompanied Housing is not authorized visitors. Maintenance will be limited to urgent and emergency work orders only.
- Ohana Military Communities (HUNT PPV Family Housing) residents please visit the OMC Facebook page for regular updates (corrected link)
<https://www.facebook.com/OhanaNavyMilitaryCommunities>

*Other curtailments may be necessary based on local circumstances. We will continue to communicate additional changes as they arise.